

# Furnlink – Terms & Conditions of Trade

1.1	<b>"Confidential Information"</b> means information of a confidential nature whether oral, written or in electronic form including, but not limited to, this Contract, either party's intellectual property, operational information, know-how, trade secrets, financial and commercial affairs, Contracts, client information (including but not limited to, " <b>Personal Information</b> " such as: name, address, D.O.B, occupation, driver's license details, electronic contact (email, Facebook or Twitter details), medical insurance details or next of kin and other contact information (where applicable), previous credit applications, credit history) and pricing details.	4.5
1.2	<b>"Contract"</b> means the terms and conditions contained herein, together with any quotation, order, invoice or other document or amendments expressed to be supplemental to this Contract.	4.6
1.3	<b>"Cookies"</b> means small files which are stored on a user's computer. They are designed to hold a modest amount of data (including Personal Information) specific to a particular client and website and can be accessed either by the web server or the client's computer. <b>If the Customer does not wish to allow Cookies to operate in the background when using Furnlink's website, then the Customer shall have the right to enable / disable the Cookies first by selecting the option to enable / disable provided on the website, prior to making enquiries via the website.</b>	5.1
1.4	<b>"Customer"</b> means the person/s, entities or any person acting on behalf of and with the authority of the Customer requesting Furnlink to provide the Services as specified in any proposal, quotation, order, invoice, or other documentation, and: (a) if there is more than one Customer, is a reference to each Customer jointly and severally; and (b) if the Customer is a partnership, it shall bind each partner jointly and severally; and (c) if the Customer is on behalf of or part of, a Trust, shall be bound in its own capacity as a trustee; and (d) includes the Customer's executors, administrators, successors, and permitted assigns.	5.2
1.5	<b>"Furnlink"</b> means Trendline Pty Ltd ATF The Trust For R & S Rowland Family Trust T/A Furnlink, its successors and assigns or any person acting on behalf of and with the authority of Trendline Pty Ltd ATF The Trust For R & S Rowland Family Trust T/A Furnlink.	5.3
1.6	<b>"Goods"</b> means all Goods or Services supplied by Furnlink to the Customer at the Customer's request from time to time (where the context so permits the terms 'Goods' or 'Services' shall be interchangeable for the other).	6.
1.7	<b>"GST"</b> means Goods and Services Tax as defined within the "A New Tax System (Goods and Services Tax) Act 1999" (Cth).	6.1
1.8	<b>"Price"</b> means the Price payable (plus any GST where applicable) for the Goods as agreed between Furnlink and the Customer in accordance with clause 9 below.	7.
2.	<b>Acceptance</b>	7.1
2.1	The Customer is taken to have exclusively accepted and is immediately bound, jointly and severally, by these terms and conditions if the Customer places an order for or accepts delivery of the Goods.	
2.2	In the event of any inconsistency between the terms and conditions of this Contract and any other prior document or schedule that the parties have entered into, the terms of this Contract shall prevail.	
2.3	Any amendment to the terms and conditions contained in this Contract may only be amended in writing by the consent of both parties.	
2.4	The Customer acknowledges that the supply of Goods on credit shall not take effect until the Customer has completed a credit application with Furnlink and it has been approved with a credit limit established for the account.	
2.5	In the event that the supply of Goods requested exceeds the Customer's credit limit and/or the account exceeds the payment terms, Furnlink reserves the right to refuse delivery and/or request an alternative payment method.	
2.6	Electronic signatures shall be deemed to be accepted by either party providing that the parties have complied with Section 9 of the Electronic Transactions Act 2000 (NSW), Section 9 of the Electronic Communications Act 2000 (SA), Section 9 of the Electronic Transactions Act 2001 (ACT), Section 9 of the Electronic Transactions (Victoria) Act 2000, Section 9 of the Electronic Transactions (Northern Territory) Act 2000, Section 14 of the Electronic Transactions (Queensland) Act 2001, Section 7 of the Electronic Transactions Act 2000 (TAS), Section 10 of the Electronic Transactions Act 2011 (WA), (whichever is applicable), or any other applicable provisions of that Act or any Regulations referred to in that Act.	7.2
3.	<b>Authorised Representatives</b>	
3.1	The Customer acknowledges that Furnlink (for the duration of the Services) liaises directly with one (1) or more authorised representatives, and that once introduced as such to Furnlink, that person or persons shall have the full authority of the Customer to order any Goods and/or to request any variation thereto on the Customer's behalf. The Customer accepts that they will be solely liable to Furnlink for all additional costs incurred by Furnlink (including Furnlink's profit margin) in providing any Goods, Services or variation/s requested thereto by the Customer's duly authorised representative.	8.
3.2	In the event that the Customer's duly authorised representatives as per clause 3.1 are to have only limited authority to act on the Customer's behalf then the Customer must specifically and clearly advise Furnlink in writing of the parameters of the limited authority granted to their representatives.	8.1
4.	<b>Distribution of Goods via an Approved Distributor</b>	
4.1	The Customer agrees that until they are authorised as a distributor by Furnlink, (and hereinafter the Customer shall be referred to as "Distributor" for the purposes of this clause) the Distributor shall not be able to sell the Goods on as a Distributor for Furnlink or represent to any third parties that the Distributor is in any way acting for Furnlink. Furnlink shall not accept responsibility or agree to be bound in any way by any contracts with third parties to whom the Distributor is a party.	9.
4.2	At Furnlink's sole discretion the Distributor acknowledges that only approved Distributors shall have the authority to accept internet orders via their respective website and/or any alternative online auction sites.	9.1
4.3	Furnlink shall not be liable for any losses incurred (whether direct or indirect including, but not limited to, any loss of profits) by the Distributor as a direct result of the Distributor having out of date details on their website including warranties.	9.2
4.4	Orders from a Distributor are accepted on the basis that: (a) unless otherwise agreed by prior approval between Furnlink and the Distributor, Goods, may only be resold to consumers at retail level and may not be sold at wholesale level or to any other trader that is known or is suspected to be purchasing for resale,	
5.	(b) Goods are to be sold for retail or displayed for sale at only the approved locations advised by the Distributor to Furnlink,	
6.	(c) sale of Goods by mail order, internet, social media, or any other method outside of the traditional display and sell at the approved location is prohibited without prior written consent of Furnlink, and	
7.	(d) Goods are to be displayed, presented, and marketed in the manner that is in the best interest of the brand name.	
8.	Any default of clauses 4.1-4.4 may at Furnlink's sole discretion be subject to immediate and permanent closure of account facilities, with any account balances payable immediately on demand.	
9.	Furnlink has sole discretion on which brands or Goods are made available to any approved Distributor and Furnlink does not guarantee continuing supply of any specific brand or Goods.	
10.	<b>Errors and Omissions</b> The Customer acknowledges and accepts that Furnlink shall, without prejudice, accept no liability in respect of any alleged or actual error(s) and/or omission(s): (a) resulting from an inadvertent mistake made by Furnlink in the formation and/or administration of this Contract; and/or (b) contained in/omitted from any literature (hard copy and/or electronic) supplied by Furnlink in respect of the Services.	
11.	In the event such an error and/or omission occurs in accordance with clause 5.1, and is not attributable to the negligence and/or willful misconduct of Furnlink, the Customer shall not be entitled to treat this Contract as repudiated nor render it invalid.	
12.	In circumstances where the Customer is required to place an order for Goods, in writing, or otherwise as permitted by these terms and conditions, the Customer is responsible for supplying correct order information such as, without limitation, measurements and quantity, when placing an order for Goods (whether they are made to order Goods or not) (" <b>Customer Error</b> "). The Customer must pay for all Goods it orders from Furnlink notwithstanding that such Goods suffer from a Customer Error and notwithstanding that the Customer has not taken or refuses to take delivery of such Goods. Furnlink is entitled to, at its absolute discretion to waive its right under this sub-clause in relation to Customer Errors.	9.7
13.	<b>Change in Control</b> The Customer shall give Furnlink not less than fourteen (14) days prior written notice of any proposed change of ownership of the Customer and/or any other change in the Customer's details (including but not limited to, changes in the Customer's name, address, contact phone or fax number/s, change of trustees, or business practice). The Customer shall be liable for any loss incurred by Furnlink as a result of the Customer's failure to comply with this clause.	9.8
14.	<b>On-Line Ordering</b> The Customer acknowledges and agrees that: (a) Furnlink does not guarantee the website's performance; (b) display on the website does not guarantee the availability of any particular Goods; therefore, all orders placed through the website shall be subject to confirmation of acceptance by Furnlink; (c) on-line ordering may be unavailable from time to time for regularly scheduled maintenance and/or upgrades; (d) there are inherent hazards in electronic distribution, and as such Furnlink cannot warrant against delays or errors in transmitting data between the Customer and Furnlink including orders, and the Customer agrees that to the maximum extent permitted by law, Furnlink will not be liable for any losses which the Customer suffers as a result of online ordering not being available or for delays or errors in transmitting orders; (e) when making a transaction through the website, the Customer's information will pass through a secure server using SSL (secure sockets layer) encryption technology or any other similar technology as disclosed by Furnlink and/or displayed on the website. The encryption process ensures that the Customer's information cannot be read by or altered by outside influences; (f) if the Customer is not the cardholder for any credit card being used to pay for the Goods, Furnlink shall be entitled to reasonably assume that the Customer has received permission from the cardholder for use of the credit card for the transaction.	9.9
15.	Furnlink reserves the right to terminate the Customer's order if it learns that the Customer has provided false or misleading information, interfered with other users or the administration of Furnlink's business, or violated these terms and conditions.	9.10
16.	<b>Credit Card Information</b> Furnlink will: (a) keep the Customer's personal details, including credit card details for only as long as is deemed necessary by Furnlink; (b) not disclose the Customer's credit card details to any third party; (c) not unnecessarily disclose any of the Customer's personal information, except in accordance with the Privacy Act (clause 24) or where required by law.	10.
17.	The Customer expressly agrees that, if pursuant to this Contract, there are any unpaid charges, other amounts due and outstanding by the Customer, Furnlink is entitled to immediately charge the Customer's nominated credit card for these amounts and is irrevocably authorised to complete any documentation and take any action to recover from the credit card issuer any and all amounts which may be due by the Customer pursuant to the terms of this Contract.	10.1
18.	<b>Price and Payment</b> At Furnlink's sole discretion, the Price shall be either: (a) as indicated on any invoice provided by Furnlink to the Customer; or (b) Furnlink's quoted Price (subject to clause 9.2) which will be valid for the period stated in the quotation or otherwise for a period of seven (7) days.	11.
19.	Furnlink reserves the right to change the Price: (a) if a variation to the Services originally scheduled (including any applicable specifications) is requested; or (b) if a variation to Furnlink's quotation is requested or required (including as to the nature or quantity of the Goods (including size and weight), nature and location of the collection and/or delivery address, distance from the collection address to the delivery address, facilities available for loading or unloading, weather conditions or delays beyond the control of Furnlink, delivery times or dates, or otherwise, etc); or (c) if during the course of the Services, the materials cease to be available from Furnlink's third party suppliers, then Furnlink reserves the right to provide alternative Goods, subject to prior confirmation and agreement of both parties; or	12.
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## Furnlink – Terms & Conditions of Trade

	trust for the benefit of Furnlink and must sell, dispose of or return the resulting product to Furnlink as to directs;	(a) limited to the value of any express warranty or warranty card provided to the Customer by Furnlink at Furnlink's sole discretion;	Furnlink has packed the order, a cancellation fee may be applicable.	(b) by leaving it at the address of the other party as stated in this Contract;
(e)	the Customer irrevocably authorises Furnlink to enter any premises where Furnlink believes the Goods are kept and recover possession of the Goods;	(b) limited to any warranty to which Furnlink is entitled, if Furnlink did not manufacture the Goods;	Cancellation of orders for Goods made to the Customer's specifications, or for non-stocklist items, will not be accepted once production has commenced, or an order has been placed.	(c) by sending it by registered post to the address of the other party as stated in this Contract;
(f)	Furnlink may recover possession of any Goods in transit whether or not Delivery has occurred;	(c) otherwise negated absolutely.		(d) if sent by facsimile transmission to the fax number of the other party as stated in this Contract (if any), on receipt of confirmation of the transmission;
(g)	the Customer shall not charge or grant an encumbrance over the Goods nor grant nor otherwise give away any interest in the Goods while they remain the property of Furnlink;	Subject to this clause 19, returns will only be accepted provided that:		(e) if sent by email to the other party's last known email address.
(h)	Furnlink may commence proceedings to recover the Price of the Goods sold notwithstanding that ownership of the Goods has not passed to the Customer.	(a) the Customer has complied with the provisions of clause 19.1; and	<b>Privacy Policy</b>	Any notice that is posted shall be deemed to have been served, unless the contrary is shown, at the time when by the ordinary course of post, the notice would have been delivered.
17.	<b>Personal Property Securities Act 2009 ("PPSA")</b>	(b) Furnlink has agreed that the Goods are defective; and	All emails, documents, images, or other recorded information held or used by Furnlink is Personal Information, as defined and referred to in clause 24.3, and therefore considered Confidential Information. Furnlink acknowledges its obligation in relation to the handling, use, disclosure and processing of Personal Information pursuant to the Privacy Act 1988 ("the Act") including the Part IIC of the Act being Privacy Amendment (Notifiable Data Breaches) Act 2017 (NDB) and any statutory requirements, where relevant in a European Economic Area ("EEA"), under the EU Data Privacy Laws (including the General Data Protection Regulation "GDPR") (collectively, "EU Data Privacy Laws").	<b>Trusts</b>
17.1	In this clause financing statement, financing change statement, security agreement, and security interest has the meaning given to it by the PPSA.	(c) the Goods are returned within a reasonable time at the Customer's cost (if that cost is not significant); and	Furnlink acknowledges that in the event it becomes aware of any data breaches and/or disclosure of the Customer's Personal Information, held by Furnlink that may result in serious harm to the Customer, Furnlink will notify the Customer in accordance with the Act and/or the GDPR. Any release of such Personal Information must be in accordance with the Act and the GDPR (where relevant) and must be approved by the Customer by written consent, unless subject to an operation of law.	26.1 If the Customer at any time upon or subsequent to entering into the Contract is acting in the capacity of trustee of any trust ("Trust") then whether or not Furnlink may have notice of the Trust, the Customer covenants with Furnlink as follows:
17.2	Upon assenting to these terms and conditions in writing the Customer acknowledges and agrees that these terms and conditions constitute a security agreement for the purposes of the PPSA and creates a security interest in all Goods that have previously been supplied and that will be supplied in the future by Furnlink to the Customer, and the proceeds from such Goods.	(d) the Goods are returned in as close a condition to that in which they were delivered as is possible.	Notwithstanding clause 24.1, privacy limitations will extend to Furnlink in respect of Cookies where the Customer utilises Furnlink's website to make enquiries. Furnlink agrees to display reference to such Cookies and/or similar tracking technologies, such as pixels and web beacons (if applicable), such technology allows the collection of Personal Information such as the Customer's:	(a) the Contract extends to all rights of indemnity which the Customer now or subsequently may have against the Trust and the trust fund;
17.3	The Customer undertakes to:	(a) the Customer failing to properly maintain or store any Goods;	(a) IP address, browser, email client type and other similar details;	(b) the Customer has full and complete power and authority under the Trust to enter into the Contract and the provisions of the Trust do not purport to exclude or take away the right of indemnity of the Customer against the Trust or the trust fund. The Customer will not release the right of indemnity or commit any breach of trust or be a party to any other action which might prejudice that right of indemnity;
(a)	promptly sign any further documents and/or provide any further information (such information to be complete, accurate and up-to-date in all respects) which Furnlink may reasonably require to;	(b) the Customer using the Goods for any purpose other than that for which they were designed;	(b) tracking website usage and traffic; and	(c) the Customer will not without consent in writing of Furnlink (Furnlink will not unreasonably withhold consent), cause, permit, or suffer to happen any of the following events:
(i)	register a financing statement or financing change statement in relation to a security interest on the Personal Property Securities Register;	(c) the Customer continuing the use of any Goods after any defect became apparent or should have become apparent to a reasonably prudent operator or user;	(c) reports are available to Furnlink when Furnlink sends an email to the Customer, so Furnlink may collect and review that information (collectively "Personal Information")	(i) the removal, replacement or retirement of the Customer as trustee of the Trust;
(ii)	register any other document required to be registered by the PPSA; or	(d) the Customer failing to follow any instructions or guidelines provided by Furnlink;		(ii) any alteration to or variation of the terms of the Trust;
(iii)	correct a defect in a statement referred to in clause 17.3(a)(i) or 17.3(a)(ii);	(e) cleaning or outdoors application;		(iii) any advancement or distribution of capital of the Trust; or
(b)	indemnify, and upon demand reimburse, Furnlink for all expenses incurred in registering a financing statement and financing change statement on the Personal Property Securities Register established by the PPSA or releasing any Goods charged thereby;	(f) fair wear and tear, any accident, or act of God.		(iv) any resettlement of the trust property.
(c)	not register a financing change statement in respect of a security interest without the prior written consent of Furnlink;	Furnlink may in its absolute discretion accept non-defective Goods for return in which case Furnlink may require the Customer to pay handling fees of up to thirty percent (30%) of the value of the returned Goods plus any freight costs.		
(d)	not register, or permit to be registered, a financing statement or a financing change statement in relation to the Goods or the proceeds of such Goods in favour of a third party without the prior written consent of Furnlink;	Notwithstanding anything contained in this clause if Furnlink is required by a law to accept a return, then Furnlink will only accept a return on the conditions imposed by that law.		
(e)	immediately advise Furnlink of any material change in its business practices of selling the Goods which would result in a change in proceeds derived from such sales;	<b>Intellectual Property</b>		
17.4	Furnlink and the Customer agree that sections 96, 115 and 125 of the PPSA do not apply to the security agreement created by these terms and conditions.	20.1 Where Furnlink has designed, drawn or developed Goods for the Customer, then the copyright in any designs and drawings and documents shall remain the property of Furnlink. Under no circumstances may such designs, drawings and documents be used without the express written approval of Furnlink.		
17.5	The Customer waives their rights to receive notices under sections 95, 118, 121(4), 130, 132(3)(d) and 132(4) of the PPSA.	20.2 The Customer warrants that all designs, specifications, or instructions given to Furnlink will not cause Furnlink to infringe any patent, registered design or trademark in the execution of the Customer's order and the Customer agrees to indemnify Furnlink against any action taken by a third party against Furnlink in respect of any such infringement.		
17.6	The Customer waives their rights as a grantor and/or a debtor under sections 142 and 143 of the PPSA.	20.3 The Customer agrees that Furnlink may (at no cost) use for the purposes of marketing or entry into any competition, any documents, designs, drawings or Goods which Furnlink has created for the Customer.		
17.7	Unless otherwise agreed to in writing by Furnlink, the Customer waives their right to receive a verification statement in accordance with section 157 of the PPSA.	<b>Protection of Reputation</b>		
17.8	The Customer must unconditionally ratify any actions taken by Furnlink under clauses 17.3 to 17.5.	21.1 Any misuse, misrepresentation or any other action that negatively impacts Furnlink's brand (including, but not limited to, infringement on Furnlink's intellectual property, online sales and/or marketing campaigns) which is deemed to damage and/or tarnish the reputation of the Furnlink's brand, may result in Furnlink mitigating that damage by refusing the Customer the right to continue to represent Furnlink.		
17.9	Subject to any express provisions to the contrary (including those contained in this clause 17), nothing in these terms and conditions is intended to have the effect of contracting out of any of the provisions of the PPSA.	<b>Default and Consequences of Default</b>		
18.	<b>Security and Charge</b>	22.1 Interest on overdue invoices shall accrue daily from the date when payment becomes due, until the date of payment, at a rate of two and a half percent (2.5%) per calendar month (and at Furnlink's sole discretion such interest shall compound monthly at such a rate) after as well as before any judgment.		
18.1	In consideration of Furnlink agreeing to supply the Goods, the Customer charges all of its rights, title and interest (whether joint or several) in any land, realty or other assets capable of being charged, owned by the Customer either now or in the future, and the Customer grants a security interest in all of its present and after-acquired property for the purposes of, including but not limited to registering Furnlink's security interest over the Customer on the PPSA, to secure the performance by the Customer of its obligations under these terms and conditions (including, but not limited to, the payment of any money).	22.2 If the Customer owes Furnlink any money, the Customer shall indemnify Furnlink from and against all costs and disbursements:		
18.2	The Customer indemnifies Furnlink from and against all Furnlink's costs and disbursements including legal costs on a solicitor and own client basis incurred in exercising Furnlink's rights under this clause.	(a) incurred; and/or		
18.3	The Customer irrevocably appoints Furnlink and each director of Furnlink as the Customer's true and lawful attorney/s to perform all necessary acts to give effect to the provisions of this clause 18 including, but not limited to, signing any document on the Customer's behalf.	(b) which would be incurred and/or		
19.	<b>Defects, Warranties and Returns, Competition and Consumer Act 2010 (CCA)</b>	(c) for which by the Customer would be liable; in regard to legal costs on a solicitor and own client basis, internal administration fees, Furnlink's Contract fees owing for breach of these terms and conditions', including, but not limited to, contract default fees and/or recovery costs (if applicable), as well as bank dishonour fees.		
19.1	The Customer must inspect the Goods on Delivery and must within three (3) days of Delivery notify Furnlink in writing of any evident defect/damage, shortage in quantity, or failure to comply with the description or quote. The Customer must notify any other alleged defect in the Goods as soon as reasonably possible after any such defect becomes evident. Upon such notification the Customer must allow Furnlink to inspect the Goods. Any claims must be accompanied with photographic evidence.	Further to any other rights or remedies Furnlink may have under this Contract, if a Customer has made payment to Furnlink, and the transaction is subsequently reversed, the Customer shall be liable for the amount of the reversed transaction, in addition to any further costs incurred by Furnlink under this clause 22 where it can be proven that such reversal is found to be illegal, fraudulent or in contravention to the Customer's obligations under this Contract.		
19.2	Notwithstanding clause 19.1, the conditions applicable to the warranty given on Goods manufactured by Furnlink are contained on the "Warranty Document" that will be supplied with the Goods.	Without prejudice to Furnlink's other remedies at law Furnlink shall be entitled to cancel all or any part of any order of the Customer which remains unfulfilled and all amounts owing to Furnlink shall, whether or not due for payment, become immediately payable if:		
19.3	Under applicable State, Territory and Commonwealth Law (including, without limitation the CCA), certain statutory implied guarantees and warranties (including, without limitation the statutory guarantees under the CCA) may be implied into these terms and conditions ( <b>Non-Excluded Guarantees</b> ).	(a) any money payable to Furnlink becomes overdue, or in Furnlink's opinion the Customer will be unable to make a payment when it falls due;		
19.4	Furnlink acknowledges that nothing in these terms and conditions purports to modify or exclude the Non-Excluded Guarantees.	(b) the Customer has exceeded any applicable credit limit provided by Furnlink;		
19.5	Except as expressly set out in these terms and conditions or in respect of the Non-Excluded Guarantees, Furnlink makes no warranties or other representations under these terms and conditions including but not limited to the quality or suitability of the Goods. Furnlink's liability in respect of these warranties is limited to the fullest extent permitted by law.	(c) the Customer becomes insolvent, convenes a meeting with its creditors or proposes or enters into an arrangement with creditors, or makes an assignment for the benefit of its creditors; or		
19.6	If the Customer is a consumer within the meaning of the CCA, Furnlink's liability is limited to the extent permitted by section 64A of Schedule 2.	(d) a receiver, manager, liquidator (provisional or otherwise) or similar person is appointed in respect of the Customer or any asset of the Customer.		
19.7	If Furnlink is required to replace the Goods under this clause or the CCA, but is unable to do so, Furnlink may refund any money the Customer has paid for the Goods.	<b>Cancellation</b>		
19.8	If the Customer is not a consumer within the meaning of the CCA, Furnlink's liability for any defect or damage in the Goods is:	23.1 Without prejudice to any other remedies Furnlink may have, if at any time the Customer is in breach of any obligation (including those relating to payment) under these terms and conditions Furnlink may suspend or terminate the supply of Goods to the Customer. Furnlink will not be liable to the Customer for any loss or damage the Customer suffers because Furnlink has exercised its rights under this clause.		
		23.2 Furnlink may cancel any contract to which these terms and conditions apply or cancel Delivery of Goods at any time before the Goods are delivered by giving written notice to the Customer. On giving such notice Furnlink shall repay to the Customer any money paid by the Customer for the Goods. Furnlink shall not be liable for any loss or damage whatsoever arising from such cancellation.		
		23.3 The Customer shall be liable for all losses incurred (whether direct or indirect) by Furnlink as a direct result of the cancellation (including, but not limited to, any loss of profits). Notwithstanding that at Furnlink's sole discretion, if the Customer cancels Delivery of Goods or cancels orders after		
			24.1 The Customer shall have the right to request (by e-mail) from Furnlink:	
			(a) a copy of the Personal Information about the Customer retained by Furnlink and the right to request that Furnlink correct any incorrect Personal Information; and	
			(b) that Furnlink does not disclose any Personal Information about the Customer for the purpose of direct marketing.	
			Furnlink will destroy Personal Information upon the Customer's request (by e-mail) or if it is no longer required unless it is required to fulfil the obligations of this Contract or is required to be maintained and/or stored in accordance with the law.	
			24.10 The Customer can make a privacy complaint by contacting Furnlink via e-mail. Furnlink will respond to that complaint within seven (7) days of receipt and will take all reasonable steps to reach a decision on the complaint within thirty (30) days of receipt of the complaint. If the Customer is not satisfied with the resolution provided, the Customer can make a complaint to the Information Commissioner at <a href="http://www.oaic.gov.au">www.oaic.gov.au</a> .	
			<b>Service of Notices</b>	
			Any written notice given under this Contract shall be deemed to have been given and received:	
			(a) by handing the notice to the other party, in person;	